

Paul D. Johnston
8 Fairchild Private
Ottawa, Ontario, K2C 3Y5

September 22, 2009

Mr. Small Claims Court
1120 Finch Avenue West
Suite 601
Toronto, Ontario
M3J 3H7

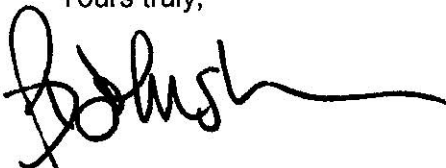
Attn. Mr. Jordan Farkas, Lead Lawyer

I am writing to thank you for the professional advice and diligent effort you provided in successfully prosecuting our claim against a large corporation.

We had a sense of injustice at the way we were treated by the company in relation to certain extra charges. I was not getting anywhere in dealing with their "customer service" people; they all denied having the authority to do anything to help. I decided to attempt to use the Small Claims Court system, but even that was somewhat daunting when trying to act against a large company (What office do you serve? To what court do you go? etc.). Then I found Mr. Small Claims Court and Jordan Farkas, their lead lawyer.

He understood the case immediately and provided a realistic assessment of the chance of success and a clear plan forward. In the end result, through diligent effort, he was successful in our claim. I highly recommend the services of Mr. Small Claims Court.

Yours truly,

A handwritten signature in black ink, appearing to read "Johnston", with a long horizontal flourish extending to the right.

Paul D. Johnston