

19 Robinson Street South
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12 January 2009

Dear Mr Small Claims court.com,

I would like to express my sincere thanks to your lead lawyer Jordan Farkas for his professionalism in dealing with my recent claim.

I called Jordan to ask for advice having unsuccessfully attempted to resolve this dispute myself. After only a brief discussion, I was made to feel completely at ease and confident that the issue could be resolved by Jordan's approach.

One letter and a few emails was all it took, and I am very impressed by the way I was kept informed throughout and a swift end to the matter was completed. I am confident that without Jordan's help I would still be without a settlement.

I am grateful for the way this matter was dealt with and would not hesitate to recommend Mr small claims.com to my friends and colleagues.

Thank you.

A handwritten signature in cursive script that reads "Paul Byrne".

Paul Byrne