

77 Winners Circle
Toronto, Ontario
M4L 3Y7

February 22, 2009

Dear Mr. Small Claims Court.com,

I would like to thank your lead lawyer, Jordan Farkas, for the excellent work he did in successfully dealing with my recent claim.

In my initial discussions with Jordan I felt that he quickly understood my situation, and proposed an approach that reflected my desire to resolve the matter quickly, and preferably, without having to go to court. In short, he listened. His advice, consistent updates, and sheer tenacity gave me the confidence that we would be successful.

In the end, the matter was settled quickly with a few letters, emails and phone calls. The outcome fully met my objective, and the process was much easier than I had expected.

I would not hesitate to recommend Mr. Small Claims Court.com to my friends and colleagues.

Thanks you,

A handwritten signature in black ink, appearing to read "Normand Zucco". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Normand Zucco